

Exhibit

3



2024 Annual **WATER QUALITY REPORT**

Huntington District
PWS ID: 3300608

**QUALITY. ONE MORE WAY
WE KEEP LIFE FLOWING.**



**WEST VIRGINIA
AMERICAN WATER**

WE KEEP LIFE FLOWING®

What is a Consumer Confidence Report (CCR)

Once again, we proudly present our Annual Water Quality Report, also referred to as a Consumer Confidence Report (CCR). CCRs let consumers know what contaminants, if any, were detected in their drinking water as well as related potential health effects. CCRs also include details about where your water comes from and how it is treated. Additionally, they educate customers on what it takes to deliver safe drinking water and highlight the need to protect drinking water sources.

We are committed to delivering high quality drinking water service. To that end, we remain vigilant in meeting the challenges of source water protection, water conservation, environmental compliance, sustainability and community education while continuing to serve the needs of all our water users.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-685-8660.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-685-8660.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-685-8660.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 **1-800-685-8660** 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया **1-800-685-8660** र हमें काल करें।

Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону **1-800-685-8660**.

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-685-8660.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-685-8660.

TABLE OF CONTENTS

What is a Consumer Confidence Report	2
A message from our President	3
Mark of Excellence	4
About Your Drinking Water Supply	5
What are the Sources of Contaminants?	6
Protecting Your Drinking Water Supply	7
About Lead	8-9
Important Information About Your Water	10-12
<ul style="list-style-type: none"> • Hardness • Sodium • pH • Fluoride • Cryptosporidium • Nitrates • PFAS 	
Water Quality Results	13
Definitions of Terms Used in Document	14
Water Quality Results: Detailed Charts	15-23
Tested for, But Not Detected	24
About Us	25
Contact Us	26

A message from **West Virginia American Water's President**

Dear West Virginia American Water Customer,

At West Virginia American Water, our 600,000 customers that rely on us daily remain our top priority. We work diligently to deliver clean, safe and reliable water and wastewater services to 436 communities across 22 counties. We care about the communities in which we live and work, and that includes protecting our water supplies and investing millions of dollars into technology and equipment to test and monitor our drinking water supplies. This helps us provide our communities with drinking water that meets and often surpasses drinking water standards.

I am pleased to share with you our 2024 Consumer Confidence Report, which showcases another excellent water quality report. This continued standard of excellence is thanks to the hard work and dedication of our employees to meet the needs of our customers. As you read through the information in your annual water report, you will see that we continue to supply the highest quality drinking water to help keep your life flowing.

Last year, we invested over \$119 million to upgrade our water treatment and pipeline systems across West Virginia. This investment allowed us to improve water quality, water pressure and service reliability for our customers. These investments included the replacement of aging water lines and valves, upgrades to our water treatment processes to comply with water quality standards, and much more.

I am also thrilled to remind customers that all seven of our surface water treatment plants have been nationally recognized with the prestigious Directors Awards from the Partnership for Safe Water program. This program recognizes water systems that surpass federal and state drinking water standards. All of our surface water plants have achieved this award for many years – some as many as 20 consecutive years – and are the only water treatment plants in West Virginia to do so.

West Virginia American Water remains committed to providing our customers with high quality drinking water. We have been recognized nationally for advanced technology and detection methods that are paving the way for source water protection across the country. Additionally, our Kanawha Valley and Huntington treatment plants are part of the ORSANCO Organics Detection System monitoring network, providing source water monitoring data that is vital for detecting trends and understanding source water conditions.

We hope our commitment to you and our passion for water is evident in this report detailing the source and quality of your drinking water over the last year. It is our honor to help keep your life flowing – today, tomorrow and for future generations.

Proud to be your local water service provider,



Scott Wyman
West Virginia American Water

This report contains important information about your drinking water. Translate it or speak with someone who understands it at 800-685-8660, Monday-Friday, 7 a.m. to 7 p.m.



ATTENTION: Landlords and Apartment Owners

Please share a copy of this notice with your tenants. It includes Important Information about their drinking water quality.



Mark of Excellence



EVERY STEP OF THE WAY.

Our team monitors and tests your water at multiple points throughout our process of drawing it from its source, treating it to meet drinking water standards, and distributing it through our pipeline systems. **In fact, American Water performs over one million tests annually for more than 90 regulated contaminants, nationwide.**



EXPERTISE. RECOGNIZED AT THE HIGHEST LEVEL.

American Water is an expert in water quality testing, compliance and treatment and has established industry-leading water testing facilities. Our dedicated team of scientists and researchers are committed to finding solutions for water quality challenges and implementing new technologies. American Water is recognized as an industry leader in water quality and works cooperatively with the EPA so that drinking water standards and new regulations produce benefits for customers and public water suppliers. American Water has earned awards from the EPA's Partnership for Safe Water as well as awards for superior water quality from state regulators, industry organizations, individual communities, and government and environmental agencies.



WATER QUALITY. DOWN TO A SCIENCE.

Our team also has access to American Water's Central Laboratory in Belleville, Illinois, which conducts sophisticated drinking water testing and analysis. American Water scientists refine testing procedures, innovate new methods, and set new standards for detecting potentially new contaminants—even before regulations are in place.



MAINTAINING QUALITY FOR FUTURE GENERATIONS.

Just as West Virginia American Water is investing in research and testing, we also understand the importance of investing in the infrastructure that provides high-quality water service to you. Last year alone, **we invested more than \$119 million to improve our water and wastewater treatment and pipeline systems.**

NOT JUST MEETING DRINKING WATER STANDARDS— SURPASSING THEM.

The EPA regulates more than 90 potential contaminants and sets stringent standards for each one. **West Virginia American Water takes water quality so seriously that**

- **7 of our surface water treatment plants, including the treatment plant serving your area, have been nationally recognized with Directors Awards** for our long-term commitment to optimizing operations, achieving outstanding performance, and protecting public health and the environment.



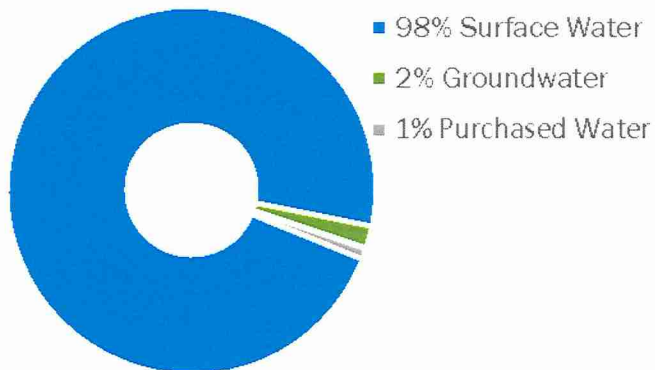
About Your Drinking Water Supply

WHERE YOUR WATER COMES FROM

The raw drinking water supply is surface water from the lower Ohio River. The Ohio River enters our state from Pennsylvania and flows southwest along the West Virginia Ohio border. It joins the Big Sandy River in the city of Kenova. Learn more about local waterways at <https://mywaterway.epa.gov/>.

The West Virginia Bureau for Public Health (BPH) completed a source water assessment for the Huntington System in 2003 to meet Federal requirements of the Safe Drinking Water Act. The study looked at the drainage area and ranked its vulnerability to contamination. The water supplies are considered vulnerable to agricultural and urban activities. The BPH ranked the susceptibility high because the water supplies are above the ground and exposed. To get a copy of the assessment, contact BPH at (304-352-4996) or email: EEDsourcewaterprotection@wv.gov

SOURCE OF SUPPLY FOR THE SYSTEM



QUICK FACTS ABOUT THE HUNTINGTON WATER SYSTEM

Communities served:
Huntington

Water source:
Ohio River

Average amount of water supplied to customers on a daily basis:
10.46 million gallons per day

Current treatment:
The surface water supply is treated with coagulation, flocculation and sedimentation followed by filtration and disinfection. An inhibitor is added for corrosion control and fluoridation is provided for reduction of dental cavities.



SPECIAL HEALTH INFORMATION

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

What are the Sources of Contaminants?

To provide tap water that is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be

obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, aquifers and/or groundwater. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

CONTAMINANTS THAT MAY BE PRESENT IN SOURCE WATER INCLUDE:

Microbial Contaminants	such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic Contaminants	such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and Herbicides	which may come from a variety of sources, such as agriculture, urban storm water runoff, and residential uses.
Organic Chemical Contaminants	including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
Radioactive Contaminants	which can be naturally occurring or be the result of oil and gas production and mining activities.



Protecting Your Drinking Water Supply

Protecting drinking water at its source is an important part of the process to treat and deliver high quality water. It takes a community effort to protect our shared water resources. This includes utilities, businesses, residents, government agencies and organizations. Everyone who lives, works, and plays in the area has a role and stake in clean water supplies.

WHAT CAN YOU DO?

Quality drinking water starts upstream. Everyone can help maintain and improve drinking water supplies through the following actions:

- Properly dispose of pharmaceuticals, household chemicals, oils and paints. Materials can impact waterways if poured down the drain, flushed down the toilet, or dumped on the ground.
- Check for leaks from automobiles and heating fuel tanks. Clean up any spills using an absorbent material like cat litter. Sweep up the material and put it in a sealed bag. Check with the local refuse facility for proper disposal.
- Clean up after your pets and limit the use of fertilizers and pesticides.
- Take part in watershed activities.

Report any spills, illegal dumping or suspicious activity to WV DEP Spill Line here: 1-800-642-3074.

FOR MORE INFORMATION

To learn more about your water supply and local activities, visit us online at amwater.com/wvaw or contact the regional Source Water Protection Program Manager, Nick Kevey at 1-800-685-8660.

WHAT ARE WE DOING?

Our priority is to provide reliable, quality drinking water service for customers. The source of supply is an important part of that mission. We work to understand and reduce potential risks to your drinking water supply. We have developed a Source Water Protection Plan (SWPP) under the Bureau for Public Health (BPH) WV Source Water Protection Regulations: WV Code: 16-1-9A. This is to identify and address potential threats to drinking water supplies. Stakeholder involvement is an important part of the program. We host tri-ennial public meetings for each system's SWPP update to include public and agency review and comment. We also welcome input on the plan or local water supplies through our online feedback form.

Here are a few of the efforts underway to protect our shared water resources:



Community Involvement: We have a proactive public outreach program to help spread the word and get people involved. This includes school education, contests, and other community activities.



Environmental Grant Program: Each year, we fund projects that improve water resources in our local communities.



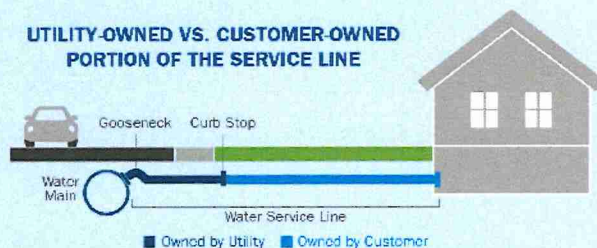
Protect Our Watersheds Art Contest:

Open to fourth, fifth and sixth graders, the contest encourages students to use their artistic skills to express the importance of protecting our water resources.

About Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. American Water is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

UTILITY-OWNED VS. CUSTOMER-OWNED PORTION OF THE SERVICE LINE



Please note: This diagram is a generic representation. Variations may apply.

The most common source of lead in tap water is from the customer's plumbing and their service line.

The utility-owned water mains are not made of lead; however, the water service line that carries the water from the water main in the street to your home could be. Homeowners' service lines may be made of lead, copper, galvanized steel or plastic. You can assess your service line material where it enters your home, typically in your basement, crawl space or garage, near the inlet valve.

REDUCING YOUR POTENTIAL EXPOSURE

You cannot see, smell or taste lead, and boiling water will not remove lead. Here are steps you can take to reduce your potential exposure if lead exists in your home plumbing.

CHECK YOUR PLUMBING AND SERVICE LINE

If you live in an older home, consider having a licensed plumber check your plumbing for lead. If your service line is made of lead, and you're planning to replace it, be sure to contact us at 1-800-685-8660.



1. Flush your taps. The longer the water lies dormant in your home's plumbing, the more lead it might contain. If the water in your faucet has gone unused for more than six hours, flush the tap with cold water for 30 seconds to two minutes before drinking or using it to cook. To conserve water, catch the running water and use it to water your plants.



2. Use cold water for drinking and cooking. Hot water has the potential to contain more lead than cold water. If hot water is needed for cooking, heat cold water on the stove or in the microwave.



3. Routinely remove and clean all faucet aerators.



4. Look for the "Lead Free" label when replacing or installing plumbing fixtures.



5. Follow manufacturer's instructions for replacing water filters in household appliances, such as refrigerators and ice makers, as well as home water treatment units and pitchers. Look for NSF 53 certified filters.



6. Flush after plumbing changes. Changes to your service line, meter, or interior plumbing may result in sediment, possibly containing lead, in your water supply. Remove the strainers from each faucet and run the water for 3 to 5 minutes.

Determining Your Service Line Material





Homeowners' service lines are most commonly made of lead, copper, galvanized steel or plastic. Homes built before 1930 are more likely to have lead plumbing systems.

There are different ways that you can determine if you have a lead service line.

- You can access your service line material where it enters your home, typically in your basement, crawl space or garage, near the inlet valve and identify the pipe material using the chart on the right.
- A licensed and insured plumber can inspect your pipes and plumbing.
- Lead test kits can be purchased at local hardware and home improvement stores. These kits are used to test paint, but can also be used to test pipe – not the water inside. Look for an EPA recognized kit. Wash your hands after inspecting plumbing and pipes.



TYPES OF PIPE

	• Galvanized: A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.
	• Copper: The color of a copper penny.
	• Plastic: Usually white, rigid pipe that is jointed to water supply piping with a clamp. Note: It can be other colors, including blue and black.
	• Lead: A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will <u>not</u> cling to lead pipes.

YOUR SERVICE LINE MATERIAL

At West Virginia American Water, providing safe, reliable water service is our top priority. The Lead and Copper Rule Revisions finalized in 2021 require that all water providers share with customers the material of the utility-owned and customer-owned service lines that provide water to their property.

To support this initiative, West Virginia American Water created an interactive map to help our customers learn or identify their service line material and the next steps they can take to support this initiative. To access the online inventory map, please visit: amwater.com/wvaw/leadfacts.

Please note: if your service lines contain lead, it does not mean you cannot use water as you normally do. West Virginia American Water tests for lead in drinking water and our water meets state and federal water quality regulations, including those set for lead. For added protection and to comply with the new legislation, we will be removing lead and lead/galvanized piping from service lines over time. For more information on lead in drinking water, please visit: amwater.com/wvaw/water-quality/Lead-And-Drinking-Water/lead-service-line-replacement-plans.

Important Information About **Drinking Water**

WATER HARDNESS

Hardness is a measure of the concentration of two minerals, calcium and magnesium, naturally present in water. Hardness levels range from 61 – 150 ppm or 3.5 – 8.7 grains per gallon of water.

SODIUM

For healthy individuals, the sodium intake from water is not important because a much greater intake of sodium takes place from salt in the diet. However, sodium levels above the recommended upper limit of 250 ppm may be of concern to individuals on a sodium restricted diet. The sodium level of the Huntington System is approximately 22.1 ppm.

pH

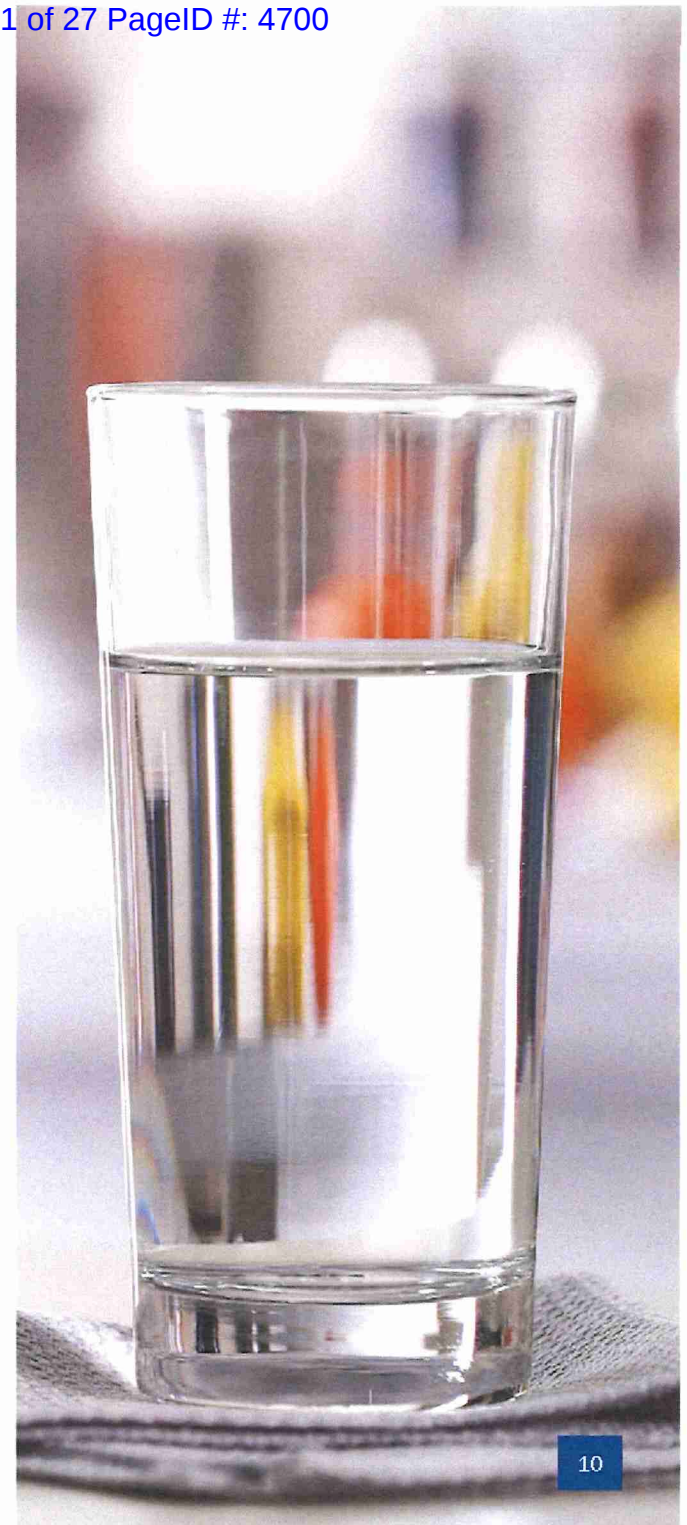
Water in the Huntington System averages 7.2. A pH of 7.0 is considered neutral, neither acidic nor alkaline.

FLUORIDE

Fluoride is a naturally occurring substance. It can be present in drinking water from two sources:

1. **By nature** when groundwater comes into contact with fluoride-containing minerals naturally present in the earth; or
2. **By a water purveyor** through addition of fluoride to the water they are providing in the distribution system.

The Huntington System has naturally-occurring fluoride in its water sources and with the addition of fluoride at our treatment plant, we achieve an optimal level of 0.8 parts per million (ppm). If you have any questions on fluoride, please call West Virginia American Water's Customer Service Center at 1-800-685-8660.





Important Information About **Drinking Water**

CRYPTOSPORIDIUM

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes Cryptosporidium, the most commonly-used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

NITRATES

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provider.

Important Information About **Drinking Water**

PFAS

Per- and polyfluoroalkyl substances (PFAS) are manufactured chemicals used in many household products including nonstick cookware (e.g., Teflon™), stain repellants (e.g., Scotchgard™), and waterproofing (e.g., GORE-TEX™). They are also used in industrial applications such as in firefighting foams and electronics production. There are thousands of PFAS chemicals, and they persist in the environment. Two well-known PFAS chemicals are perfluorooctanoic acid (PFOA) and perfluorooctane sulfonic acid (PFOS). These were phased out of production in the United States and replaced by hexafluoropropylene oxide-dimer acid (commonly known as GenX), perfluorobutane sulfonic acid (PFBS) and others.

West Virginia American Water has performed voluntary sampling to better understand occurrence of certain PFAS in drinking water sources. This sampling allows us to be better prepared as U.S. EPA has finalized drinking water standards for six PFAS chemicals. For more information on the PFAS drinking water standards, please visit <https://www.epa.gov/sdwa/and-polyfluoroalkyl-substances-pfas>. Additionally, in 2023, Huntington began testing our drinking water for 29 PFAS chemicals through our participation in the U.S. EPA Unregulated Contaminant Monitoring Rule program, or UCMR. Through the UCMR program, water systems collect data on a group of contaminants that are currently not regulated in drinking water at the federal level. U.S. EPA uses this information when deciding if it needs to create new drinking water limits. If you are interested in examining the results, please contact West Virginia American Water's Customer Service Center at (800)685-8660.

The science and regulation of PFAS and other contaminants is always evolving, and West Virginia American Water strives to be a leader in research and development. PFAS contamination is one of the most rapidly changing areas in the drinking water field. We have invested in our own independent research, as well as engaging with other experts in the field to understand PFAS occurrence in the environment. We are also actively assessing treatment technologies that can effectively remove PFAS from drinking water, because we believe that investment in research is critically important to addressing this issue.



Our scientists and engineers are experts in addressing this important issue and have a long history of researching and addressing contaminants of concern in our water. We continue to focus on water quality and treatment technologies and processes that can effectively remove PFAS from drinking water.

Lauren Weinrich, Ph.D.

Principal Scientist,
Water Research and Development



Water Quality Results

WATER QUALITY STATEMENT

We are pleased to report that during calendar year 2024, the results of testing of your drinking water complied with all state and federal drinking water requirements.

For your information, we have compiled a list in the table below showing the testing of your drinking water during 2024. The WV Bureau for Public Health allows us to monitor for some contaminants less than once per year because the concentration of the contaminants does not change frequently. Some of our data, though representative, is more than one year old.

If you are interested in examining the results, please contact Amanda Davis at (800)865-8660.

Definition of Terms

Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements, that a water system must follow.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

LRAA: Locational Running Annual Average

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. See also Secondary Maximum Contaminant Level (SMCL).

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant

Level (MRDL): The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level

Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MFL: Million fibers per liter.

micromhos per centimeter (μ mhos/cm): A measure of electrical conductance.

NA: Not applicable

ND: Not detected

Nephelometric Turbidity Units (NTU): Measurement of the clarity, or turbidity, of the water.

pH: A measurement of acidity, 7.0 being neutral.

plcocurles per liter (pCl/L): Measurement of the natural rate of disintegration of radioactive contaminants in water (also beta particles).

These are terms that may appear in your report.

parts per billion (ppb): One part substance per billion parts water, or micrograms per liter.

parts per million (ppm): One part substance per million parts water, or milligrams per liter.

parts per trillion (ppt): One part substance per trillion parts water, or nanograms per liter.

Secondary Maximum Contaminant Level (SMCL): Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

TON: Threshold Odor Number

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

%: Percent

MEASUREMENTS

Parts Per Million



Parts Per Billion



Parts Per Trillion



Water Quality Results

West Virginia American Water conducts extensive monitoring to determine if your water meets all water quality standards. The detections of our monitoring are reported in the following tables. While most monitoring was conducted in 2024, certain substances are monitored less than once per year because the levels do not change frequently. For help with interpreting the tables below, see the "Definition of Terms" on the previous page. Some unregulated substances are measured, but maximum contaminant levels have not been established by the government. These contaminants are shown for your information.

NOTE: Regulated contaminants not listed in this table were not found in the treated water supply.

LEAD AND COPPER MONITORING PROGRAM - At least 30 tap water samples collected at customers' taps every [time period]								
Substance (with units)	Year Sampled	Compliance Achieved	MCLG	Action Level (AL)	90 th Percentile	No. of Premises Sampled	Premises Above Action Level	Typical Source
Lead (ppb)	2024	Yes	0	15	0.001	30	0	Corrosion of household plumbing systems.
Copper (ppm)	2024	Yes	0	1.3	0.398	30	0	Corrosion of household plumbing systems.

REVISED TOTAL COLIFORM RULE - At least 100 samples collected each month in the distribution system						
Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Percentage or Highest No. of Samples	Typical Source
Total Coliform ¹	2024	Yes	0	*TT = Less than 5%	1%	Naturally present in the environment.
E. Coli ²	2024	Yes	0	TT = No confirmed samples	0	Human and animal fecal waste.

NOTE: Coliforms are bacteria that are naturally present in the environment and are used as an indicator of the general bacteriological quality of the water. We are reporting the highest percentage of positive samples / highest number of positive samples in any month.

¹ The Treatment Technique for Total Coliforms requires that if the maximum percentage OR number of total coliform positive samples are exceeded, a system assessment must be conducted, any sanitary defects identified, and corrective actions completed. Additional Level 1 Assessments or Level 2 Assessments are required depending on the circumstances.

² The Treatment Technique for E. Coli requires that for any routine sample that is positive for total coliform where either the original sample or one of the repeat check samples is also positive for E. Coli, a Level 2 Assessment must be conducted, any sanitary defects identified, and corrective actions completed.

DISINFECTION BYPRODUCTS - Collected In the Distribution System								
Substance (with units)	Sample Point	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Compliance Result	Range Detected	Typical Source
Total Trihalomethanes (TTHMs) (ppb)	5183 Hughes Branch Road	2024	Yes	NA	80	60.9	25.8 to 91.7	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	1426 Hawthorne Way	2024	Yes	NA	80	47.7	26.9 to 66.5	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	2850 Hash Ridge Road	2024	Yes	NA	80	61.8	29.9 to 88.6	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	4002 Ohio River Road	2024	Yes	NA	80	53.6	27.0 to 80.0	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	5788 Segar Hill	2024	Yes	NA	80	63.6	31.9 to 88.4	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	7933 Ohio River Road	2024	Yes	NA	80	73.9	38.3 to 98.1	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	3436 Rt 60 East	2024	Yes	NA	80	52.2	22.6 to 77.0	By-product of drinking water disinfection.
Total Trihalomethanes (TTHMs) (ppb)	6001 Kyle Lane	2024	Yes	NA	80	47.7	26.4 to 74.1	By-product of drinking water disinfection.

NOTE: Compliance is based on the running annual average at each location. The Highest Compliance Result reflects the highest average at any location and the Range Detected reflects all samples from this year used to calculate the running annual average.

DISINFECTION BYPRODUCTS - Collected In the Distribution System								
Substance (with units)	Sample Point	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Compliance Result	Range Detected	Typical Source
Haloacetic Acids (HAAs) (ppb)	5183 Hughes Branch Road	2024	Yes	NA	60	27.8	21.3 to 34.5	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	1426 Hawthorne Way	2024	Yes	NA	60	18.3	16.4 to 20.5	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	2850 Hash Ridge Road	2024	Yes	NA	60	30.6	25.9 to 36.6	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	4002 Ohio River Road	2024	Yes	NA	60	20.8	17.8 to 23.6	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	5788 Segar Hill	2024	Yes	NA	60	26.3	22.4 to 28.2	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	7933 Ohio River Road	2024	Yes	NA	60	38.9	29.3 to 46.7	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	3436 Rt 60 East	2024	Yes	NA	60	20.8	17.9 to 23.3	By-product of drinking water disinfection.
Haloacetic Acids (HAAs) (ppb)	6001 Kyle Lane	2024	Yes	NA	60	19.0	13.7 to 25.5	By-product of drinking water disinfection.

NOTE: Compliance is based on the running annual average at each location. The Highest Compliance Result reflects the highest average at any location and the Range Detected reflects all samples from this year used to calculate the running annual average.

DISINFECTANTS - Collected In the Distribution System and at the Treatment Plant								
Substance (with units)	Year Sampled	Compliance Achieved	MRDLG	MRDL	Minimum Chlorine Residual	Compliance Result	Range Detected	Typical Source
Entry Point Chlorine Residual (ppm) ¹	2024	Yes	4	4	1.9	1.9	1.9 to 3.0	Water additive used to control microbes.
Distribution System Chlorine Residual (ppm) ²	2024	Yes	4	4	0.5	2.4	0.5 to 2.4	Water additive used to control microbes.

¹ Data represents the lowest residual entering the distribution system from our water treatment plant.

² Data represents the highest monthly average of chlorine residuals measured throughout our distribution system.

TREATMENT BYPRODUCTS PRECURSOR REMOVAL - Collected at the Treatment Plant								
Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Range of % Removal Required	Range of % Removal Achieved	Number of Quarters Out of Compliance	Typical Source
Total Organic Carbon (TOC)	2024	Yes	NA	TT	25% to 35%	31% to 51%	0	Naturally present in the environment.

TURBIDITY - Continuous Monitoring at the Treatment Plant							
Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL	Highest Single Measurement and Lowest Monthly % of Samples ≤ 0.3 NTU	Sample Date of Highest and Lowest Compliance Result	Typical Source
Turbidity (NTU)	2024	Yes	0	TT: Single result >1 NTU	0.09	11/19/24	Soil runoff.
	2024	Yes	NA	TT: At least 95% of samples ≤ 0.3 NTU	100%	12/31/2024	Soil runoff.

OTHER REGULATED SUBSTANCES - Collected at the Treatment Plant							
Substance (with units)	Year Sampled	Compliance Achieved	MCLG	MCL/SMCL	Highest Compliance Result	Range Detected	Typical Source
Chloride (ppm) ²	2024	Yes	NA	250	35.3	NA	Mineral that occurs naturally in the soil and runoff from road deicing
Fluoride (ppm)	2024	Yes	4.0	4.0	1.01	NA	Water additive which promotes strong teeth
Gross Alpha (pCi/L)	2019	Yes	0	15	1.3	NA	Radioactive decay of natural deposits
Gross Alpha – excluding Uranium (pCi/L)	2019	Yes	0	15	1.3	NA	Radioactive decay of natural deposits
Nitrate (ppm)	2024	Yes	10	10	0.77	NA	Runoff from fertilizer use; industrial or domestic wastewater discharges; erosion of natural deposits.
Radium – 228 (pCi/L)	2019	Yes	0	5	0.6	NA	Radioactive decay of natural deposits
Sodium (ppm) ¹	2024	NA	NA	NA	22.1	NA	Element that occurs naturally in water and soil; road salt; water softeners
Sulfate (ppm) ²	2024	NA	NA	250	29.0	NA	Mineral that occurs naturally in the soil
Zinc (ppm) ²	2024	Yes	NA	5	0.399	NA	Element that occurs naturally in the water; constituent of corrosion control additive

¹ For healthy individuals the sodium intake from water is not important because a much greater intake of sodium takes place from salt in the diet. However, sodium levels above the recommended upper limit may be of concern to individuals on a sodium restricted diet.

² Substances with Secondary MCLs do not have MCLGs; these limits are primarily established to address aesthetic concerns.

OTHER SUBSTANCES OF INTEREST - Collected at the Treatment Plant			
Substance (with units)	Year Sampled	Average or Range Detected	Comments
Calcium (ppm)	2024	20	
Magnesium (ppm)	2024	5	
pH	2024	6.9-7.7	pH is a measure of the acid/base properties of water
Strontium (ppm)	2024	0.1	
Total Hardness (as CaCo3)	2024	61-150 (3.5-8.7 grains per gallon)	Naturally occurring

UNREGULATED CONTAMINANT MONITORING RULE

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is necessary. Every five years, the EPA issues a new list of no more than 30 unregulated contaminants to be monitored. If you are interested in examining the results, please contact Amanda Davis at (800)865-8660. The table below provides information on the unregulated contaminants that were detected in the water system under the current round of monitoring.

UNREGULATED CHEMICALS					
Parameter	Year Sampled	Average Amount Detected	Range Low-High	U.S. EPA MCL (effective 2029)	Typical Source
Perfluorooctanoic acid (PFOA)	2024	<0.0040 ppt	N/A	4.0 ppt	Discharge from manufacturing and industrial chemical facilities, use of certain consumer products, occupational exposures, and certain firefighting activities.
Perfluorooctanesulfonic acid (PFOS)	2024	<0.0040 ppt	N/A	4.0 ppt	
Hexafluoropropylene oxide dimer acid (HFPO-DA) (GenX chemicals)	2024	<0.00550 ppt	N/A	10 ppt	
Perfluorohexane sulfonic acid (PFHxS)	2024	<0.0030 ppt	N/A	10 ppt	
Perfluorononanoic acid (PFNA)	2024	<0.0040 ppt	N/A	10 ppt	
Perfluorobutanesulfonic acid (PFBS)	2024	<0.0030 ppt	N/A	N/A	
Hazard Index ¹	2024	N/A	N/A	1	
11-chloroeicosafluoro-3-oxaundecane-1-sulfonic acid (11Cl-PF30UdS)	2024	<0.0050 ppt	N/A	N/A	
1H,1H, 2H, 2H-perfluorodecane sulfonic acid (8:2FTS)	2024	<0.0050 ppt	N/A	N/A	
1H,1H, 2H, 2H-perfluorohexane sulfonic acid (4:2FTS)	2024	<0.0030 ppt	N/A	N/A	
1H,1H, 2H, 2H-perfluorooctane sulfonic acid (6:2FTS)	2024	<0.0050 ppt	N/A	N/A	
4,8-dioxa-3H-perfluorononanoic acid (ADONA)	2024	<0.0030 ppt	N/A	N/A	
9-chlorohexadecafluoro-3-oxanonane-1-sulfonic acid (9Cl-PF30NS)	2024	<0.0020 ppt	N/A	N/A	
Nonafluoro-3,6-dioxaheptanoic acid (NFDHA)	2024	<0.0200 ppt	N/A	N/A	
Perfluoro (2-ethoxyethane) sulfonic acid (PFEEESA)	2024	<0.0030 ppt	N/A	N/A	
Perfluoro-3-methoxypropanoic acid (PFMPA)	2024	<0.0040 ppt	N/A	N/A	
Perfluoro-4-methoxybutanoic acid (PFMBA)	2024	<0.0030 ppt	N/A	N/A	

¹Hazard Index or HI. The Hazard Index is an approach that determines the health concerns associated with mixtures of certain PFAS in finished drinking water. Low levels of multiple PFAS that individually would not likely result in adverse health effects may pose health concerns when combined in a mixture. The Hazard Index MCL represents the maximum level for mixtures of PFHxS, PFNA, HFPO-DA, and/or PFBS allowed in water delivered by a public water system. A Hazard Index greater than 1 requires a system to take action.

For more information on the U.S. EPA's PFAS drinking water standards, including the Hazard Index, please visit <https://www.epa.gov/sdwa/and-polyfluoroalkyl-substances-pfas>

PFAS chemicals are unique, so two PFAS chemicals at the same level typically do not present the same risk. Therefore, you should not compare the results for one PFAS chemical against the results of another.

UNREGULATED CONTAMINANT MONITORING RULE

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is necessary. Every five years, the EPA issues a new list of no more than 30 unregulated contaminants to be monitored. If you are interested in examining the results, please contact Amanda Davis at (800)865-8660. The table below provides information on the unregulated contaminants that were detected in the water system under the current round of monitoring.

UNREGULATED CHEMICALS					
Parameter	Year Sampled	Average Amount Detected	Range Low-High	U.S. EPA MCL (effective 2029)	Typical Source
Perfluorobutanoic acid (PFBA)	2024	<0.0050 ppt	N/A	N/A	Discharge from manufacturing and industrial chemical facilities, use of certain consumer products, occupational exposures, and certain firefighting activities.
Perfluorodecanoic acid (PFDA)	2024	<0.0030 ppt	N/A	N/A	
Perfluorododecanoic acid (PFDoA)	2024	<0.0030 ppt	N/A	N/A	
Perfluoroheptanesulfonic acid (PFHpS)	2024	<0.0030 ppt	N/A	N/A	
Perfluoroheptanoic acid (PFHpA)	2024	<0.0030 ppt	N/A	N/A	
Perfluorohexanoic acid (PFHxA)	2024	<0.0030 ppt	N/A	N/A	
Perfluoropentanesulfonic acid (PFPeS)	2024	<0.0040 ppt	N/A	N/A	
Perfluoropentanoic acid (PFPeA)	2024	<0.0030 ppt	N/A	N/A	
Perfluoroundecanoic acid (PFUnA)	2024	<0.0020 ppt	N/A	N/A	
N-ethyl perfluorooctanesulfonamidoacetic acid (NEtFOSAA)	2024	<0.0050 ppt	N/A	N/A	
N-methyl perfluorooctanesulfonamidoacetic acid (NMeFOSAA)	2024	<0.0060 ppt	N/A	N/A	
Perfluorotetradecanoic acid (PFTA)	2024	<0.0080 ppt	N/A	N/A	Naturally occurring with multiple commercial uses
Perfluorotridecanoic acid (PFTriDA)	2024	<0.0070 ppt	N/A	N/A	
Lithium	2024	<9	N/A	N/A	

¹Hazard Index or HI. The Hazard Index is an approach that determines the health concerns associated with mixtures of certain PFAS in finished drinking water. Low levels of multiple PFAS that individually would not likely result in adverse health effects may pose health concerns when combined in a mixture. The Hazard Index MCL represents the maximum level for mixtures of PFHxS, PFNA, HFPO-DA, and/or PFBS allowed in water delivered by a public water system. A Hazard Index greater than 1 requires a system to take action.

For more information on the U.S. EPA's PFAS drinking water standards, including the Hazard Index, please visit <https://www.epa.gov/sdwa/and-polyfluoroalkyl-substances-pfas>

PFAS chemicals are unique, so two PFAS chemicals at the same level typically do not present the same risk. Therefore, you should not compare the results for one PFAS chemical against the results of another.

PFAS

PFAS are not regulated in West Virginia. In 2024 U.S. EPA set drinking water standards for six PFAS chemicals that go into effect in 2029. For more information on the PFAS drinking water standards, please visit <https://www.epa.gov/sdwa/and-polyfluoroalkyl-substances-pfas>

PFAS chemicals are unique, so two PFAS chemicals at the same level typically do not present the same risk. Therefore, you should not compare the results for one PFAS chemical against the results of another.

UNREGULATED PFAS CHEMICALS					
Parameter	Year Sampled	Average Amount Detected	Range Low-High	U.S. EPA MCL (effective 2029)	Typical Source
Perfluorooctanoic acid (PFOA)	2024	1.7 ppt	<0.0040 to 2.5 ppt	4.0 ppt	Discharge from manufacturing and industrial chemical facilities, use of certain consumer products, occupational exposures, and certain firefighting activities.
Perfluorooctanesulfonic acid (PFOS)	2024	<0.0040 ppt	X.X to X.X ppt	4.0 ppt	
Hexafluoropropylene oxide dimer acid (HFPO-DA) (GenX chemicals)	2024	1.1 ppt	<0.00550 to 4.4 ppt	10 ppt	
Perfluorohexane sulfonic acid (PFHxS)	2024	<0.0030 ppt	N/A	10 ppt	
Perfluorononanoic acid (PFNA)	2024	<0.0040 ppt	N/A	10 ppt	
Perfluorobutanesulfonic acid (PFBS)	20204	<0.0030 ppt	N/A	N/A	
Hazard Index ¹	2024	N/A	N/A	0.0275	
11-chloroeicosafluoro-3-oxaundecane-1-sulfonic acid (11CI-PF30UdS)	2024	<0.0050 ppt	N/A	N/A	
4,8-dioxa-3H-perfluorononanoic acid (ADONA)	2024	<0.0030 ppt	N/A	N/A	
9-chlorohexadecafluoro-3-oxanonane-1-sulfonic acid (9CI-PF30NS)	2024	<0.0020 ppt	N/A	N/A	
Perfluorodecanoic acid (PFDA)	2024	<0.0030 ppt	X.X to X.X ppt	N/A	
Perfluorododecanoic acid (PFDoA)	2024	<0.0030 ppt	N/A	N/A	
Perfluoroheptanoic acid (PFHpA)	2024	<0.0030 ppt	N/A	N/A	
Perfluorohexanoic acid (PFHxA)	2024	<0.0030 ppt	N/A	N/A	
Perfluoroundecanoic acid (PFUnA)	2024	<0.0020 ppt	N/A	N/A	
N-ethyl perfluorooctanesulfonamidoacetic acid (NEtFOSAA)	2024	<0.0050 ppt	N/A	N/A	
N-methyl perfluorooctanesulfonamidoacetic acid (NMeFOSAA)	2024	<0.0060 ppt	N/A	N/A	
Perfluorotetradecanoic acid (PFTA)	2024	<0.0080 ppt	N/A	N/A	
Perfluorotridecanoic acid (PFTTrDA)	2024	<0.0070 ppt	N/A	N/A	

¹Hazard Index or HI. The Hazard Index is an approach that determines the health concerns associated with mixtures of certain PFAS in finished drinking water. Low levels of multiple PFAS that individually would not likely result in adverse health effects may pose health concerns when combined in a mixture. The Hazard Index MCL represents the maximum level for mixtures of PFHxS, PFNA, HFPO-DA, and/or PFBS allowed in water delivered by a public water system. A Hazard Index greater than 1 requires a system to take action.

Tested for, but **Not Detected**

- 1,1,1-Trichloroethane
- 1,1,2-Trichloroethane
- 1,1-Dichloroethene
- 1,2,4-Trichlorobenzene
- 1,2-Dibromoethane (EDB)
- 1,2-Dibromo-3-chloropropane
- 1,2-Dichlorobenzene
- 1,2-Dichloroethane
- 1,2-Dichloropropane
- 1,4-Dichlorobenzene
- 2,4'D
- 2,4,5-T
- 2,4,5-TP (Silvex)
- 2,4-DB
- 3,5-Dichlorobenzoic Acid
- 3-Hydroxycarbofuran
- Acifluorfen
- Alachlor
- Aldicarb
- Aldicarb Sulfone
- Aldicarb Sulfoxide
- Aluminum – Total
- Antimony - Total
- Aroclor-1016
- Aroclor-1221
- Aroclor-1232
- Aroclor-1242
- Aroclor-1248
- Aroclor-1254
- Aroclor-1260
- Arsenic – Total
- Atrazine
- Barium – Total
- Benazon
- Benzene
- Benzo(a)pyrene
- Beryllium – Total
- Boron - Total
- Cadmium - Total
- Carbaryl (Sevin)
- Carbofuran
- Carbon tetrachloride
- Chlorobenzene
- Chromium - Total
- cis-1,2-Dichloroethene
- Cobalt - Total
- Cyanide, Total
- Dacathal
- Dalapon
- Di(2-ethylhexyl) phthalate
- Di(2-ethylhexyl)adipate
- Dicamba
- Dichloroprop
- Dinoseb
- Diquat
- Endothall
- Endrin
- Ethyl Benzene
- Gamma-BHC (Lindane)
- Glyphosate
- Heptachlor
- Heptachlor epoxide
- Hexachlorobenzene
- Hexachlorocyclopentadiene
- Iron – Total
- Manganese - Total
- Mercury – Total
- Methiocarb
- Methomyl
- Methoxychlor
- Methyl tert-Butyl ether (MTBE)
- Methylene chloride
- Molybdenum – Total
- Nickel - Total
- Oxamyl (Vydate)
- Pentachlorophenol
- Picloram
- Potassium – Total
- Selenium - Total
- Silica - Total
- Silver – Total
- Simazine (Princep)
- Styrene
- Technical Chlordane
- Tetrachloroethene (PCE)
- Thallium - Total
- Toluene
- Total PCBs
- Toxophene
- trans-1,2-dichloroethene
- Trichloroethene (TCE)
- Vanadium - Total
- Vinyl chloride
- Xylene (total)



About Us

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

West Virginia American Water, a subsidiary of American Water, is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 600,000 people. For more information, visit [westvirginiaamwater.com](https://www.westvirginiaamwater.com) and follow us on X, Facebook, Instagram and YouTube.



WEST VIRGINIA AMERICAN WATER FACTS AT A GLANCE

COMMUNITIES SERVED

436 communities located in
22 counties

POPULATION SERVED

Approx. 600,000 people

EMPLOYEES

330 full-time

TREATMENT FACILITIES

- Seven surface water treatment plants (average daily delivery - 44 million gallons per day (MGD))
- 12 Groundwater Stations (0.5 MGD)
- Five wastewater treatment plants (average daily treatment - 0.6 MGD)

SOURCE OF SUPPLY

Elk River, New River, Ohio River, West Fork River, Ada Dam, Horton Dam and Kee Dam, Regional Aquifers

MILES OF PIPELINE

4,800 miles of water and wastewater pipe

FIRE HYDRANTS

11,574

VALVES

51,844

STORAGE AND TRANSMISSION

- 218 water storage facilities (combined storage capacity - 78.2 million gallons)
- 270 water booster pumping stations
- 17 wastewater lift stations

PARTNERSHIP FOR SAFE WATER AWARDS

Directors Awards presented to all seven treatment plants

How to Contact Us

If you have any questions about this report, your drinking water, or service, please contact West Virginia American Water's Customer Service Center Monday to Friday, 7 a.m. to 7 p.m. at 1-800-685-8660.

WATER INFORMATION SOURCES

West Virginia American Water
www.westvirginiaamwater.com

West Virginia Department of Health and Human Resources:
www.dhhr.wv.gov

West Virginia Bureau for Public Health:
www.dhhr.wv.gov

West Virginia Department of Environmental Protection:
www.dep.wv.gov

United States Environmental Protection Agency (USEPA):
www.epa.gov/safewater

Safe Drinking Water Hotline: (800) 426-4791

Centers for Disease Control and Prevention: www.cdc.gov

American Water Works Association: www.awwa.org

Water Quality Association: www.wqa.org

National Library of Medicine/National Institute of Health:
www.nlm.nih.gov/medlineplus/drinkingwater.html

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-685-8660.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it at 1-800-685-8660.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien al 1-800-685-8660.

Ntawm no yog ib co lus qhia tseem ceeb heev txog koj cov dej seb huv npaum li cas. Yog tias koj xav tau kev pab txhais cov lus qhia no, thov hu rau peb ntawm 1-800-685-8660.

這是關於您的水質的十分重要的資訊。如果您需要幫助翻譯此資訊請致電 1-800-685-8660 與我們聯繫。

आपके पानी की गुणवत्ता के बारे में यह बहुत महत्वपूर्ण सूचना है। यदि इस सूचना के अनुवाद के लिए आपको सहायता की जरूरत हो, तो कृपया 1-800-685-8660 पर हमें काल करें।

Это очень важная информация о качестве Вашей воды. Если Вам требуется перевод этой информации, позвоните нам по телефону 1-800-685-8660.

Ito ay isang napakahalagang impormasyon tungkol sa kalidad ng iyong tubig. Kung iyong kailangan ng tulong sa pagsalin ng impormasyon na ito, mangyaring tumawag sa amin sa 1-800-685-8660.

Đây là thông tin rất quan trọng về chất lượng nước của quý vị. Nếu quý vị cần thông dịch thông tin này, xin gọi chúng tôi theo số 1-800-685-8660.